

Disability Access Statement.

Access Statement for The Capri Guesthouse, Llandudno.

Introduction

The Capri Guesthouse in Llandudno is built on a steep hill at the foot of the Great Orme headland.

We offer the following services and facilities:

Pre-Arrival

- For assistance prior to arrival please contact Reception on 01492 871277.
- You can contact the hotel by phone or in person between 8.00 AM & 8.30 PM daily.
- Bus stops are about a 2-5 minute walk to the hotel and rail services are roughly a 12-15 minute walk.
- The centre of the town is approximately a 5-10 minute walk away.
- Any accessibility to the bus, rail or town from the hotel is via a steep hill.
- We can organise a taxi service should it be required and we can request an accessible taxi if availability permits.
- We can assist with local equipment hirers if required.

Arrival

- The main entrance to The Capri is reached via six steps up a slight incline.
- There is disabled parking directly outside of the guesthouse for those guests who are blue badge holders with a limitation of 3 hours.
- There is very limited car parking to the rear of the hotel. The car park is accessed via a flight of steep stone steps or up a very steep hill.
- The hotel accommodation is arranged on 3 floors
- The hotel does not have a lift.
- There are no ground floor bedrooms.
- Reception is located on the ground floor.

Main Entrance and Reception

- The main entrance to The Capri is reached via 6 steps up a slight incline.
- There is a sitting area in reception.
- The Dining Room is located down the ground floor corridor next to Reception.
- We are able to cater for a variety of dietary needs and any intolerances, please enquire at Reception.

Hall, Stairs and Landing

- The Hotel has short pile fitted carpet and overhead lighting.
- The first floor is accessed via stairways of 18 steps

- The second floor is accessed via stairways of 17 steps
- The third floor is accessed via stairways of 15 steps
- The public toilet has a vinyl floor and is situated on the first floor.

Bedrooms

- Bedrooms 1-3 are on the first floor.
- Bedrooms 4-6 are on the second floor.
- Bedrooms 7-9 are on the third floor.
- Bathroom configurations are different in certain rooms. Please enquire at reception for further information.
- Television with remote control.
- Flooring in bedrooms is short pile carpet.
- Reading lamps are provided.
- Non-smoking rooms.
- The furniture is flexible in the room where possible items can be moved or removed on request.

Additional Information

If you require any assistance during your stay please contact Reception.